



MEDICAL HOLDING COMPANY

DISPOSITION, ACCOUNTABILITY,
AND PROCESSING OF SOLDIER-
PATIENTS

Method Soldiers Are Transferred To MED HOLD (MH)

1. Admission and Disposition Report is used to identify all the soldiers that will be attached to Med Hold
2. WRAMC FORM LETTER 14 : Requires approval from the Physician, DCCS and Med Hold CDR
3. Direct Assignment by a Personnel Service Branch (PSB). i.e. 18th PSB in Korea (121st Gen Hosp) assigns Soldiers directly to WRAMC Med Hold

Method Soldiers Are Transferred To MED HOLD (MH)—cont.

4. Temporary Change of Station (TCS) Orders: for USAR i.e. Landstuhl to WRAMC (Hosp-PAD)
5. TCS/TDY for Active Duty: Managed by TRICARE and/or Soldiers can be assigned or attached by the Tactical Liaison/PAD Office or Clinic Physicians to Med Hold
6. Med Hold to Med Hold Transfer: Requires coordinated effort by physician & case manager, then Med Hold CDR i.e. BAMC Med Hold from WRAMC Med Hold

MED HOLD CASE MANAGERS: *HOLD OVERS (RESERVE COMP)*

- Roles and responsibilities:

- Acts as primary POC for MHO Soldiers regarding all clinical care.
- Coordinate and communicate Soldier's clinical care when transferred between MHOs, MRPUs, or CBHCOs.
- Ensure timely and valid MODs data entry
- Ensure Soldier's profile is current and valid.
- If applicable, ensure LOD is initiated.
- Coordinate and schedule all medical care and appointments.

PATIENT ACCOUNTABILITY FLOW CHART

INPATIENT PLATOON
RESPONSIBLE FOR
HOSPITAL INPATIENTS

PHASE I



TSGO -
DISPATCHED
ESCORT TO HMO
WHEN SMIC
RELEASED

MANAGERS
CONTACT TSGO

PHASE II



ARRIVED AT
OFFICE OF PLATOON
MANAGER



INNOCENT
HOUSE

PHASE III

PATIENT ACCOUNTABILITY: ISSUES

- FL-14
- CONVALESCENT LEAVE
- TRANSFER TO VA HOSPITAL
- AFTER HOURS/WEEKEND RELEASE
- SPACE IN TSLO FOR ESCORTS
- INPATIENT RELEASE PROJECTIONS
- TRICARE
- DCCS RESPONSIBLE FOR VSI, SI, NSI

HOSPITAL CASE MANAGERS

ISSUES

- **Issue:** Lack of accountability of soldiers who move from one VA hospital to another.
- **Recommendation:** Work with Med Hold PAC personnel to ensure that the orders-writing process is revised to include information stating that the gaining VA must contact Med Hold.

QUESTIONS